Trac Support

Like most ?open source projects, Trac support is available primarily through the ?mailing list and the ?project wiki. Both are maintained by the Trac community. The ?project wiki is the authoritative source for the TracGuide, consisting of the administrator and user guides for Trac.

There is an ?IRC channel where online users can help out. Much of the 'live' development discussions also happen there.

You can search questions tagged with `trac` on ?Stack Overflow.

Before you start a new support query, make sure you have done the appropriate searching:

- in the project's ?FAQ
- in past messages to the ?Trac Users Mailing List
- in the Trac ticket system, using either a ?full search or a ?ticket query.

Please **don't** create a ticket in trac.edgewall.org to ask a Trac support question. Only create a ticket when you face a *real* and *new* bug in Trac, and do so only after having read the ?NewTicketGuidelines. The more a bug report or enhancement request complies with those guidelines, the higher the chances are that it will be fixed or implemented promptly!

See also: ?MailingList, ?TracTroubleshooting, ?TracFaq, ?CommercialServices