Wikiprint Book

Title: Trac Support

Subject: TechTIDE-Wiki - TracSupport

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Trac Support

Like most ■open source projects, Trac support is available primarily through the ■mailing list and the ■project wiki. Both are maintained by the Trac community. The ■project wiki is the authoritative source for the TracGuide, consisting of the administrator and user guides for Trac.

There is an ■IRC channel where online users can help out. Much of the 'live' development discussions also happen there.

You can search questions tagged with `trac` on ■Stack Overflow.

Before you start a new support query, make sure you have done the appropriate searching:

- in the project's ■FAQ
- in past messages to the ■Trac Users Mailing List
- in the Trac ticket system, using either a ■full search or a ■ticket query.

Please **don't** create a ticket in trac.edgewall.org to ask a Trac support question. Only create a ticket when you face a *real* and *new* bug in Trac, and do so only after having read the ■NewTicketGuidelines. The more a bug report or enhancement request complies with those guidelines, the higher the chances are that it will be fixed or implemented promptly!

See also: ■MailingList, ■TracTroubleshooting, ■TracFaq, ■CommercialServices